Colonial Life
The benefits of good hard work.®

Medical care just got easier



MDLIVE®

Here are just some of the common conditions that can be treated:

- Allergies
- Ear problems
- Respiratory problems
- Sore throats
- Urinary problems / UTI
- And more

ColonialLife.com

Your employer is allowing us to make virtual care available to you through MDLIVE®, one of the nation's largest virtual care networks.[1] MDLIVE can give you and your family easier access to doctors, right when you need them. This service is a valuable addition to your benefits package and your well-being.

MDLIVE lets you talk with a doctor whenever it's most convenient for you — and you can skip the waiting room. While not intended to replace a primary care doctor, MDLIVE offers 24/7 access to state-licensed, board-certified doctors averaging 15 years of practice experience.

Doctors can diagnose non-emergency medical issues through virtual consults by phone or secure video on your smartphone, computer or MDLIVE Mobile App. When a medical condition calls for a prescription, MDLIVE doctors can send an e-prescription straight to your local pharmacy of choice (restrictions apply).

Two ways to activate your account:

- 247MDAccess.com
- 1-888-674-2490

Once you activate your account:

- Be sure to use "Colonial Life" as your group – not your place of employment. You'll need to provide the primary insured's last name and date of birth.
- Please allow five business days after the conclusion of your enrollment period to be recognized in the MDLive system.

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1 Service may not be available in all states. Minimum enrollment participation and other Colonial Life account requirements may apply. Terms and availability of service are subject to change.

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